

Terms & Conditions

After placing an order through FAC3.co.uk you are agreeing to our Terms and Conditions which are set out on this page. We recommend that if you disagree with any of these Terms and Conditions you do not use our website. From time to time we may decide to change these Terms and Conditions.

All prices listed on the website are subject to change without prior notice. All content on this site is the property of FAC3UK. Unauthorised copying is not permitted.

In order to complete your order we collect personal information such as contact details, education and employment history or current resume. Should this information not be readily available from your order then we will either contact you to gather this information, or in the case where there is minor amount of information missing we will highlight this when sending your completed order back to you.

Should you place an incorrect order; for example select the wrong type of offer then we will contact you to advise you of this and will arrange for any difference in cost to be settled. Should you not wish to continue at this stage then we will fully refund you.

If we find that due to the nature of your order; e.g. complex information we will fall outside the agreed turnaround time we will contact you to discuss this. Similarly if we find that due to resources we will fall outside of the agreed turnaround time we will contact you to discuss this and agree any required actions.

Your CV will be delivered back in Microsoft Word and PDF to the email address provided at the time of placing the order. Should there be any information missing then we will be unable to send your CV in PDF.

Once you have received your order we will assume your order is complete unless you advise us that adjustments are required. In order to be as efficient as possible we do recommend you outline any required adjustments in an email and send this to **adam@fac3uk.co.uk**. Once we have received your email we will respond should we feel in our experience your adjustments need to be re-considered. We aim to complete any requested adjustments within 3 working days of your request. If you would like it sooner then please do advise us of this so that we may try and do the adjustments sooner.

